



TECHNICAL NOTIFICATION

Technical Number: AOSRG85014
Date: August 7, 2014

In response to customer requests, we are pleased to announce that our tankless water heaters now have a 120°F temperature locking feature. This new feature operates the same as the current 140°F temperature locking mechanism on our 199,000 BTU condensing tankless water heaters. Temperature adjustment instructions are clearly detailed in the Installation and Owner's Manual in the Temperature Settings section.

This new feature is a running change and will eventually be on all of the residential tankless heaters. Furthermore, this feature will be on all of our residential temperature remotes for the non-condensing and outdoor models.

The attached spreadsheet details the serial number for when production made the running change. Please keep in mind that we are working through existing inventories, so heaters that are shipped to customers may still have the previous software. To determine if a particular heater has this feature, check the serial number on the rating plate on the right side of the heater (there is a serial number also located inside the cabinet). This rating plate is applied during production and is sequential - meaning that every serial number after the one listed on this spreadsheet will have the new software with this feature. The remote temperature controls for the condensing heaters (Item 9008172005) were changed during April production while the change on the non-condensing remote controls (Item 9007666005 & Item 9007603005) happened in July.