

**DATE: August 20, 2015**

**Number: AOSRE99015**

## 20-Gallon Lowboy Residential Electric Model

A O Smith is pleased to announce the availability of a new 20-gallon (19.5 gallon actual) lowboy residential electric water heater. At 20” diameter and 30” height, and with no external insulation blanket required, it is designed to fit space limited installations as a replacement for existing 30-gallon lowboy product where the new NAECA3 compliant models will not fit, or are not suitable for the application.

This model is configured with a single 4500W, long lasting Incoloy element for quick recovery, and is foam insulated with installed heat trap nipples for efficient operation. For ease of installation and service, there are top water connections on 8” center, a top mounted junction box, and an enhanced flow brass drain valve. Just like our other models rated less than 20 gallons, this model is NAECA3 compliant but has no Energy Factor or First Hour rating since the current DOE test procedures do not apply to models less than 20-gallon capacity.

Product specifications are listed below:

Model	Rated Capacity (gal)	Energy Factor	Standard Voltage	Upper Element	Lower Element	Diameter (in)	Height (in)	Height to T&P (in)	Height to Drain (in)	Shipping Weight (lbs)
ENL-20	19.5	NA	240	none	4500W Incoloy	20.00	30.00	21.25	3.75	65.00

This new model comes standard with an Aluminum anode for tank protection (optional KA90 or Mg available), and has a 6-year tank and parts warranty. Optional higher wattage elements are available per our element availability tables. The attached specification sheet provides details on this new model, which is available for immediate order. For pricing on this model, please refer to the appropriate zone sheet for your region.

Thanks for being a valued A O Smith customer.

Regards,  
Bill Hewa



Product Manager, Electric