

## **Product Notification**

500 Tennessee Waltz Pkwy Ashland City, TN 37015 PH 800.527.1953 www.hotwater.com

**No.:** AOSBG84012

Date: April 11, 2013



## Product Preservers® Anti-Scale Systems for Tankless Water Heaters

We are pleased to announce new Product Preservers<sup>®</sup> Anti-Scale Systems available for all tankless water heaters. Product Preservers<sup>®</sup> is a single cartridge-based system that is designed to protect tankless water heaters from hard water scale formation.

Product Preservers<sup>®</sup> prevents scale by transforming dissolved hardness minerals into harmless, inactive microscopic crystals through Template Assisted Crystallization (TAC). These crystals stay suspended in the water and are passed to drain.

Product Preservers<sup>®</sup> is not a water softener. It does not add chemicals and does not require backwashing, salt, or electricity so is a great alternative to water softening (ion-exchange) devices. It is virtually maintenance free and only requires a cartridge change once every two years.

There are two sizes of Product Preservers<sup>®</sup> Anti-Scale Systems to best fit tankless water heaters:

- Product Preservers<sup>®</sup> SM1.0L Anti-Scale System
  -6 gpm (23 lpm) Maximum Flow Rate
- Product Preservers<sup>®</sup> LG1.5L Anti-Scale System -10 gpm (38 lpm) Maximum Flow Rate

Please find the attached spec sheet, price sheet and a copy of the installation manual. If you should have any further questions or need any additional information please contact Arthur Smith or me.

Thanks,

Jeff Ógan

Jeff Ogan Product Manager On Demand Products 615-792-6399

Arthur Smith

Arthur Smith Marketing Analyst 615-792-6350