

**Date:** Tuesday, February 02, 2016

### **24 Hour Emergency Shipping Program – Propane Models Available**

We are pleased to announce that effective immediately we are adding the propane derivatives of those models currently listed in the 24 Hour Emergency Shipping Program to the program. After years of experience and success with our 24 Hour Emergency Shipping Program for our natural gas commercial models we believe adding the propane models will be a real plus for our customers.

Please see the updated slip sheet to replace page 74 of your A. O. Smith Price Book. It details all models available in the 24 Hour Emergency Shipping Program and now shows that propane is available.

If you should have any questions please feel free to give me a call.

Thanks,

A handwritten signature in black ink that reads 'Howard Holliman'.

Product Manager  
Commercial Products  
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