



Electronic Residential Gas Valve Troubleshooting



No Hot Water (Status Light Not Flashing)
Check status light on gas valve. The pilot
must be lit for the status light to flash. If
status light is not flashing, try relighting the
pilot using instructions on water heater.
The pilot can be hard to see, so you may
need to dim the room lights.



Pilot Won't Light (Gas Supply Problem)
If the pilot doesn't light, check igniter
(look for spark). If no spark, check igniter
wires. If igniter sparks, it's likely a gas
supply problem. Make sure the main gas
valve is on. Make sure the control knob is
fully pushed in. Check the gas pressure
using a manometer or gauge. If new
installation, bleed air from the gas line.



Pilot Lights
After pilot lights, continue to hold the control knob in for 90 seconds. Status light must flash once per second for water heater to operate. For any other flash codes, consult Instruction Manual.



Status Light Doesn't Flash (Electrical Problem)

If the status light does not flash when pilot is lit, there is likely an electrical problem. Press the reset button on the Thermal Switch. If Thermal Switch tripped, you should hear or feel a click.



Thermal Switch Didn't Trip

If the thermal switch didn't trip, check the thermopile. Set meter to millivolts. Open the back of the connector and check millivolts on connector terminals. Pilot must be lit. If the reading is below 350mV replace the thermopile. If the reading is above 350mV, and all wiring connections are secure, replace the gas valve.



Thermal Switch Tripped (Air Supply Problem) If the thermal switch tripped, it is likely an air supply problem. Clean air filter and flame arrestor. Room must supply adequate air. Conduct "draft test." Turn main burner on. After five minutes of main burner operation, smoke source should be drawn into draft hood. If not, you have an air supply/venting problem.